



Return Form

Any questions?

Contact us +1 978 524 0032

Fax us +1 978 524 0096

Step 1 Fill out Contact/Purchaser Information	Step 2 List item(s) you are returning, including reason				
Contact Information: Name _____ Address _____ City _____ State _____ Zip _____ Email _____ Daytime() _____ Evenings() _____ Purchaser Information: (if different from Contact) Name _____ Address _____ City _____ State _____ Zip _____ Email _____ Daytime() _____ Evenings() _____ Delivery Customer # _____ How would you like us to handle your return/exchange? <input type="checkbox"/> Exchange item (please fill out reorder form) <input type="checkbox"/> Refund/Credit in form of original payment <i>If we cannot refund the card supplied, a refund check will be mailed to the "contact" person</i>	Reason(s)	Descriptions	Item Number	Color	Price
	/				
	/				
	/				
	/				
	/				
	/				
	/				
	/				
	/				
	/				
	Sizing		Quality/Satisfaction		
	59-Too Small		30-Defective		38-Lining
	60-Too Large		31-Misjudged size		Additional Comments
	61-Insole not comfortable		32-Did not like style		
62-Shoe shape did not fit my foot		33-Did not like fabric			
63-Too wide in the toe		34-Durability			
64-Too wide in the heel		35-Torn			
65-Too narrow in the toe		36-Stitching			
66-Too narrow in the heel		37-Seams			
Service		Color			
40-Wrong item shipped		50-Do not like color			
41-Arrived too late		51-Not as shown in catalog			
42-Overshipped		52-Not as seen on website			

Step 3 Reorder Here						
Article Number	Color	Description	Size	Qty	Price	Total
Shipping Rates - Domestic					Sub Total	
Order Total	Ground	3rd Day	2nd Day	Overnight	Shipping Costs	
\$0.00 to \$200.00	\$9.99	\$12.99	\$14.99	\$34.99	TOTAL	
\$200.01 to \$400.00	\$11.99	\$14.99	\$16.99	\$39.99		
\$400.01 to \$600.00	\$13.99	\$16.99	\$18.99	\$44.99		
\$600.01 to \$800.00	\$15.99	\$18.99	\$20.99	\$49.99		
\$800.01 to \$999.99	\$17.99	\$20.99	\$22.99	\$54.99		
Shipping Rates - Canada						
Order Total	US Mail					
\$0.00 to \$200.00	\$13.99					
\$200.01 to \$400.00	\$15.99					
\$400.01 to \$600.00	\$17.99					
\$600.01 to \$800.00	\$19.99					
\$800.01 to \$999.99	\$21.99					

Step 4 Enclose the Return Form with the merchandise in a well sealed box. Attach the Return Label to the outside and return through any UPS shipper or by insured mail.

We accept no responsibility for packages lost by your return carrier. Please insure your return and send via trackable service for your own protection. Exchanges and refunds may take up to two weeks to be completed.

Please use clear tape to attach this label to your package.

Return Label Please add correct postage

Regal Logistics

6500-26th Street East

Fife, WA 98424

Method of Payment

American Express
 Visa
 MasterCard

Exp. Date

Signature (as shown on credit card)

No returns will be accepted that were not purchased through the Craft or Karhu website. Products purchased through your local dealer must be returned to your local dealer.